

Welcome to **hassle free** home delivery with convenient **text alerts!**

Know when to expect
the delivery of your new
furniture or mattress!

Please be advised that our merchandise is shipping from two separate facilities. As a result, you may experience two different deliveries, each with its' own estimated time window.



Harlem
🏠 Furniture

Here's what to expect:

If your merchandise is being shipped from two separate facilities, you'll receive two different delivery trucks. Once the text confirmations are sent, you'll receive two text links containing delivery information and estimated timeframes.

3 DAYS

before your scheduled delivery

You will receive a text from Sam, our Chatbot confirming name, delivery date and delivery address.

▶ **Please respond YES to confirm.**

1 DAY

before your scheduled delivery

You will receive a text from Sam with your estimated 3-hour delivery window.

▶ **Please respond YES to confirm.**

Your actual delivery time may vary due to traffic or weather. Delivery times are routed based on geographical locations and we are unable to accept time requests.

▶ Day of Delivery

You will receive a text from Sam once the delivery team starts the route. A link will be included to track real-time throughout the day.

Sam will also keep you updated on the delivery team's progress throughout the day. Your actual delivery may vary due to traffic or weather.